### COMMONWEALTH OF KENTUCKY

### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CYNTHIA A. LEWIS	)	
COMPLAINANT	) )	
v.	) CASE NO.	96-101
KENTUCKY UTILITIES COMPANY	)	
DEFENDANT	)	

## ORDER

IT IS ORDERED that Cynthia A. Lewis ("Complainant") shall file the original and six copies of the following information with the Commission, and with a copy to all parties of record, no later than May 8, 1996. The Complainant shall furnish with each response the name of the witness who will be available to respond to questions concerning each item of information requested at the public hearing scheduled for June 13, 1996.

- 1. The complaint does not identify the period(s) of time in question. Provide the following information to clarify statements in the complaint:
- a. The date and usage period for the first bill mentioned in the complaint, the bill that was "cut in half."
- b. The date and usage period for the second "high bill" mentioned in the complaint, the bill referred to as "over \$100."
- 2. Identify and describe all electric-powered heating devices/appliances used by Complainant for home heating. If more than one device/appliance is used for home heating, for the usage

period identified in the response to Item 1(b) above, provide Complainant's best estimate of the number of days each of the devices/appliances was in operation.

3. The complaint refers to the Complainant having lived at the current address for nearly six years. Identify any changes in the number of members in Complainant's household during that period of time and provide the approximate date of each change.

Done at Frankfort, Kentucky, this 29th day of April, 1996.

PUBLIC SERVICE COMMISSION

Por the Commission

ATTEST:

Executive Director

COMMONWEALTH OF KENTUCKY

# BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CYNTHIA A. LEWIS	)		
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COMPLAINANT )	<i>)</i> )		
v.	CASE	NO.	96-101
VIDAMINATION COMPANY	) \		
KENTUCKY UTILITIES COMPANY	) )		
DEFENDANT	)		

# ORDER

IT IS ORDERED that Kentucky Utilities Company ("KU") shall file the original and six copies of the following information with the Commission, and with a copy to all parties of record, no later than May 8, 1996. KU shall furnish with each response the name of the witness who will be available to respond to questions concerning each item of information requested at the public hearing scheduled for June 13, 1996.

- 1. Paragraph (e) of KU's answer to the complaint refers to increased consumption for the period in question compared to the same period the previous year. Identify the period in question by the date of the Complainant's bill and the usage period covered by said bill.
- 2. Paragraph (e) of KU's answer to the complaint also refers to the Complainant's increased consumption being due, in part, to a 34 percent increase in heating degree days for the period in question compared to the same period the previous year. Provide,

in comparative form, the following information regarding Complainant's bills, consumption, and the related heating degree days:

a. The amount of Complainant's monthly bills for the period from November through March for the 1995-1996 heating season and for each of the two previous heating seasons.

b. Complainant's monthly electric consumption for the period from November through March for the same three heating seasons.

c. The number of heating degree days by month for the period from November through March for the same three heating seasons.

3. Provide the current location of the meter which was located at 305 Bainbridge Drive #A, Lexington, Kentucky, during the billing period in question.

4. Describe what work, if any, has been performed on the meter.

Done at Frankfort, Kentucky, this 29th day of April, 1996.

PUBLIC SERVICE COMMISSION

For the Commission

ATTEST:

Executive Director